

## ANNUAL MAINTENANCE CONTRACTS

Make sure your cameras and vision solutions are performing at peak performance for the best results. With Bcnvision's annual maintenance contracts, you will have peace of mind and your applications will have maximum reliability.

Choose the maintenance contract that best suits your project and your needs.

	BRONZE	SILVER	GOLD	PLATINUM
- 10 hours of online assistance to resolve any doubt or incident.	✓	✓	✓	✓
- On-site technical assistance, subject to availability. Separate billable support	✓			
- In-person technical assistance, response time of 48 to 72 hours. Separate billable support. (Response time applicable in Spain and Morocco)		✓	✓	
- In-person technical assistance, response time of 24 to 48 hours. Separate billable support.				✓
- 20% reduction on the training on the price, in the premises of Bcnvision.			✓	✓
- Includes 1 free training in Bcnvision facilities. (Valid in Spain and Morocco)				✓
- Cognex replacement hardware in less than 72 hours. (Bcnvision cannot be responsible for delays in replacement due to causes beyond Bcnvision)				✓
<b>PRIX</b>	<b>500€</b>	<b>550€</b>	<b>600€</b>	<b>1.200€</b>

And if you run out of hours of online support, with the contract in force, you can extend them with our exclusive bonus: **- 10 hours voucher: 450€**

\* **The contract will be renewed annually automatically, provided that the customer does not express the contrary in writing.**

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